




MEMORANDUM

TO: RICHARD MCGUIRE, EXECUTIVE DIRECTOR 

FROM: NICOLE GUIDRY, ASSISTANT DIRECTOR

DATE: JANUARY 9, 2024

RE: INTERNAL INVESTIGATIONS SUMMARY FOR 2023
 (1.4.11)



Pursuant to Division 1 Section 6.5 (I) of the District's Human Resources Manual, this memo will serve as our yearly statistical report on Organizational Integrity Investigations.

Year	Unfounded	Exonerated	Inconclusive	Sustained
2011	2	0	0	1
2012	2	1	0	2
2013	1	0	0	3
2014	1	0	2	2
2015	0	0	1	0
2016	1	0	0	0
2017	0	0	0	1
2018	0	0	0	1
2019	0	0	1	1
2020	1	0	0	1
2021	1	0	0	2
2022	1	0	0	0
2023	0	0	0	1



In 2023, the Communications District investigated one internal complaint.

The internal complaint was filed by an employee against a Telecommunicator claiming she was unhelpful, had a bad attitude and was rude. The recording of the call was pulled which corroborated with the accusations of the complainant. Ultimately the complaint was Sustained.

Upon reviewing complaints filed in 2023 for patterns or trends that could indicate program effectiveness, training needs, equipment upgrade needs and /or policy modification needs, it was determined that no changes in policy was needed.

/nrg

